



Using a my Social Security Account to Report Wages - Questions & Answers

January 2021

QUESTION 1:

I've heard that disability beneficiaries can report their wages to Social Security using an online account. What is that and how does it work?

Answer: Yes, anyone who receives Social Security Disability Insurance (SSDI) or Supplemental Security Income (SSI) can now set up an online "my Social Security" account and use that account to report wages electronically. Refer to Social Security's website for more information about [how to set up an account](https://www.ssa.gov/myaccount/) (https://www.ssa.gov/myaccount/). If you need assistance, access the video: ["How to Create a my Social Security Account"](https://youtu.be/xxLG6l4tvIA) (https://youtu.be/xxLG6l4tvIA).

QUESTION 2:

What should I recommend a beneficiary do if he or she has difficulty setting up a my Social Security account?

Answer: You should advise the beneficiary to call and request "help desk" or call, or visit the local office.

QUESTION 3:

If a beneficiary has already set up a my Social Security account, how do they use it to report wages?

Answer: Social Security has developed an easy to understand video about [how to use the Wage Reporting feature](https://www.youtube.com/watch?v=EyWv3YC_ccY) (https://www.youtube.com/watch?v=EyWv3YC_ccY) in the my Social Security account system. Social security also refers to the Wage Reporting feature as "myWR".

QUESTION 4:

What does a beneficiary need to do to get started using the Wage Reporting feature?

Answer: To begin reporting wages using a my Social Security account, a beneficiary must contact Social Security at 1-800-772-1213 or make a visit to the local Social Security office. In order to use the Wage Reporting feature, the beneficiary's employing company has to be entered into the system. To do this, Social Security must have the company's Employer Identification Number (EIN). The Employer Identification Number (EIN), also known as the Federal Employer Identification Number (FEIN) or the Federal Tax Identification Number, is a unique nine-digit number assigned by the Internal Revenue Service (IRS) to business entities operating in the United States for the purposes of identification.

QUESTION 5:

Can a beneficiary add an employer to the Wage Reporting feature in their my Social Security account, or does the beneficiary need Social Security to add all employers?

Answer: Currently, the beneficiary must contact Social Security to have all new employers added to their record.

QUESTION 6:

How long does it take Social Security to add a new employer to the Wage Reporting feature in a beneficiary's *my* Social Security account?

Answer: Once the beneficiary reports the new employer, including the EIN, and a Social Security technician inputs the information, the employer appears in the Wage Reporting feature in real time – immediately.

QUESTION 7:

What information should a beneficiary provide Social Security to get a new employer listed on their Wage Reporting feature?

Answer: The mandatory fields needed by Social Security to get a new employer listed on the Wage Reporting feature are 1) Employer Name, 2) EIN, 3) Employer Address, 4) Employer State, and 5) Work Start Date. However, the more information the beneficiary can provide the better.

QUESTION 8:

What issues could prevent or slow the process of Social Security adding an employer to a beneficiary's Wage Reporting feature?

Answer: If Social Security is unable to find the EIN, they are unable to add an employer to a beneficiary's Wage Reporting feature.

QUESTION 9:

What steps does a beneficiary need to take to get a receipt from the Wage Reporting feature?

Answer: The Wage Reporting feature generates an automated receipt immediately each time the beneficiary enters new report of earnings.

QUESTION 10:

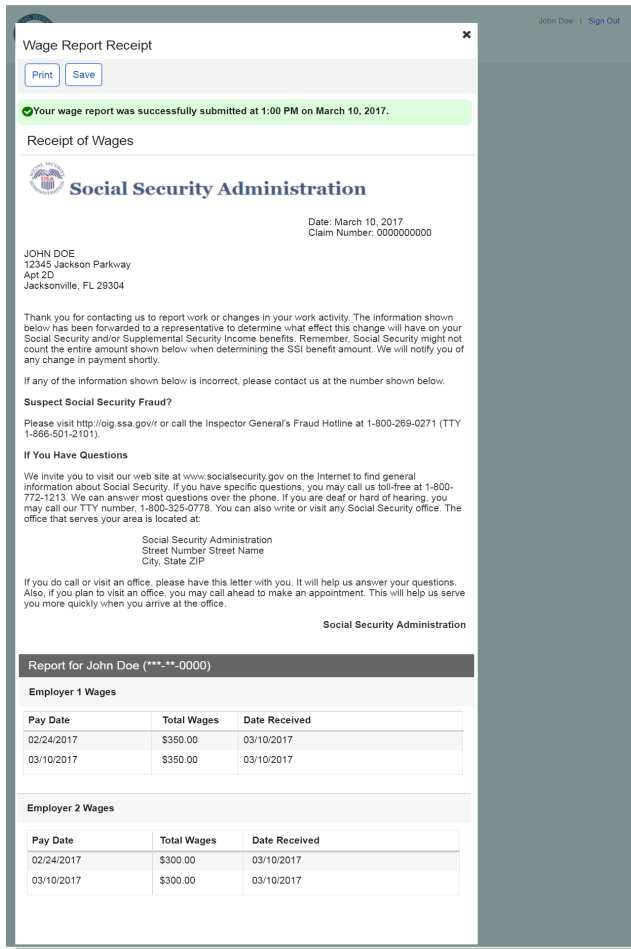
Does the receipt generated by the Wage Reporting feature include a receipt number?

Answer: The Beneficiary Notice Control Number will appear on the receipt.

QUESTION 11:

Is there an example Wage Reporting receipt available for the public? If so, can we get a copy to share with beneficiaries?

Answer: Yes



QUESTION 12:

Can a beneficiary upload paystubs to the Wage Reporting feature?

Answer: No. The beneficiary must manually add information from the paystub into the online portal.

QUESTION 13:

Will Social Security require a beneficiary to submit paystubs during a work continuing disability review even if a beneficiary has reported monthly wages on the Wage Reporting feature?

Answer: Only if the Social security employee needs additional information that is on the paystub (i.e. sick pay, vacation pay, bonus information, etc.). That said, if Social Security mails the beneficiary an SSA-821 during the review process, it does request that the individual submit paystubs. The individual can indicate on the form that they submitted paystubs via myWR.

QUESTION 14:

Will a Social Security claims specialist (claims representative) require a Supplemental Security Income (SSI) beneficiary to submit paystubs during an SSI redetermination even if the beneficiary has reported monthly wages on the Wage Reporting feature, through the SSI telephone wage system, or on the SSI mobile wage reporting application?

Answer: Only if the claims specialist (claims representative) needs additional information that is on the paystub.

QUESTION 15:

Can representative payees use the Wage Reporting feature?

Answer: Yes, as long as the representative payee has a *my* Social Security account. They will log into their own *my* Social Security account, choose the appropriate beneficiary, and report the wages.

QUESTION 16:

Does BSADocs that CWICs use to develop Benefits Summary and Analysis (BS&A) reports include information about the Wage Reporting feature?

Answer: Yes.

QUESTION 17:

If a Title II disability beneficiary posts gross wages over the current Substantial Gainful Activity (SGA) guideline, will their Title II disability benefit immediately cease or be terminated?

Answer: No. The claims specialist still needs to do a work review. Entering wages through myWR simply provides Social Security with the monthly earnings information when they conduct a work review.

QUESTION 18:

Can a Title II disability beneficiary report Impairment Related Work Expenses (IRWEs) or Subsidy / Special Conditions through the myWR feature?

Answer: No. Beneficiaries need to report those details on the SSA 820/821 and provide any requested proofs when Social Security conducts a work review.

QUESTION 19:

When SSI beneficiaries report gross wages through the myWR feature, is the SSI benefit automatically adjusted based on that report?

Answer: Yes. The earnings a beneficiary posts on myWR are considered to be reported wages and the SSI is adjusted as a result.

QUESTION 20:

Can SSI beneficiaries request and report monthly Impairment Related Work Expenses (IRWEs), Blind Work Expenses (BWEs), Plan to Achieve Self Support (PASS), and Student Earned Income Exclusion (SEIE) through the myWR feature?

Answer: No. There is no way to request or report IRWE, BWE, PASS, or SEIE through myMR.

This document produced at U.S. taxpayer expense.